



**Discover. Achieve. Succeed**

# **FRAMINGHAM STATE UNIVERSITY**

## **Office of Institutional Assessment**

### **Graduate Student Exit Survey Report 2016-17**

**Target Population: 406**

**Total Respondents: 191**

**Response Rate: 47%**

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## Introduction

The 2017 Graduate Student Exit Survey was sent out by email on May 7, 2017. The survey was sent to a total of 406 Framingham State University graduate students who have completed their degree or were about to complete their degree at the end of the Spring 2017 semester. The Office of Institutional Assessment received 191 completed surveys. The response rate for the survey was 47%.

## Graduation Rates

The table below shows the number of students who graduated in the 2016-2017 academic year for each program who received survey responses. The table also lists the number of respondents and the response rate for each program.

Programs	Total for the year	Survey respondents	Response Rate
Master of Arts: Counseling Psychology (Licensure Track)	16	4	25.00%
Master of Business Administration - Management	19	10	52.63%
Master of Education: Art	8	2	25.00%
Master of Education: Curriculum and Instructional Technology (online)	10	5	50.00%
Master of Education: Early Childhood Education	4	3	75.00%
Master of Education: Educational Technology (online)	6	2	33.33%
Master of Education: International Teaching	151	47	31.13%
Master of Education: Literacy and Language	12	6	50.00%
Master of Education: Mathematics	12	5	41.67%
Master of Education: Nutrition Education - Nutrition Education Specialist	8	1	12.50%
Master of Education: Science, Technology, Engineering, Math (STEM)	5	4	80.00%
Master of Education: Special Education (Licensure Track)	21	8	38.10%
Master of Education: The Teaching of English as a Second Language	70	37	52.86%
Master of Science: Food and Nutrition, Specialization Coordinated Program in	12	7	58.33%



Dietetics			
Master of Science: Food and Nutrition, Specialization Food Science and Nutrition Science	2	2	100.00%
Master of Science: Food and Nutrition, Specialization Nutrition Science and Informatics	2	2	100.00%
Master of Science: Merchandising	6	5	83.33%
Master of Science: Nursing - Education	25	14	56.00%
Master of Science: Nursing - Leadership	13	6	46.15%
Master of Healthcare Administration	13	5	38.46%
Master of Human Resource Management	12	8	66.67%
Master of Public Administration	14	8	57.14%



## How many years did it take you to finish this degree?

Answer	Response Percent	Response Count
Less than 2 years	37.63%	72
2 - 4 years	53.09%	102
4- 6 years	7.73%	14
6 - 8 years	1.03%	2
More than 8 years	0.52%	1
<b>Total</b>	<b>100%</b>	<b>191</b>



## Majors of Graduate Respondents

Answer	Response Percent	Response Count
<b>Master of Arts</b>		
Counseling Psychology (Licensure Track)	2.09%	4
<b>Master of Business Administration</b>		
Management	5.24%	10
<b>Master of Education</b>		
Art	1.05%	2
Curriculum and Instructional Technology (online)	2.62%	5
Early Childhood Education	1.57%	3
Educational Technology (online)	1.05%	2
International Teaching	24.61%	47
Literacy and Language	3.14%	6
Mathematics	2.62%	5
Nutrition Education - Nutrition Education Specialist	0.52%	1
Science, Technology, Engineering, Math (STEM)	2.09%	4
Special Education (Licensure Track)	4.19%	8
The Teaching of English as a Second Language (Licensure Track)	9.42%	18
The Teaching of English as a Second Language (Non-Licensure)	9.95%	19
<b>Master of Science</b>		
Food and Nutrition, Specialization Coordinated Program in Dietetics	3.66%	7
Food and Nutrition, Specialization Food Science and Nutrition Science	1.05%	2
Food and Nutrition, Specialization Nutrition Science and Informatics	1.05%	2
Merchandising	2.62%	5
Nursing - Education	7.33%	14
Nursing - Leadership	3.14%	6



<b>Master of Healthcare Administration</b>	<b>2.62%</b>	<b>5</b>
<b>Master of Human Resource Management</b>	<b>4.19%</b>	<b>8</b>
<b>Master of Public Administration</b>	<b>4.19%</b>	<b>8</b>
<b>Total</b>	<b>100%</b>	<b>191</b>

**If your degree was not in the drop down above please write it here:**

Spanish



## How did you first hear about FSU graduate programs?

Answer	Response Percent	Percent of Cases	Response Count
FSU Website	21.27%	24.61%	47
Word of Mouth from FSU Alumni	21.27%	24.61%	47
From a Co-worker	14.03%	16.23%	31
I am a FSU Alumni	13.12%	15.18%	29
From an Employer	9.05%	10.47%	20
Word of Mouth from current FSU Student	8.14%	9.42%	18
Other (please specify)	6.33%	7.33%	14
Other Websites	4.52%	5.24%	10
From an Undergraduate Faculty Member	1.36%	1.57%	3
Graduate Fair/Career Fair	0.45%	0.52%	1
Brochure	0.45%	0.52%	1
Newspaper	0.00%	0.00%	0
Radio	0.00%	0.00%	0
<b>Total</b>	<b>100%</b>		<b>191</b>

<b>Other (please specify)</b>
At LIA Nicaragua
Friend
doing my own research online
The classes are held in one of my school's other campuses.
My advisor told me
Lived in Framingham
Facebook group
Internet
I had completed the PBTL teacher training program





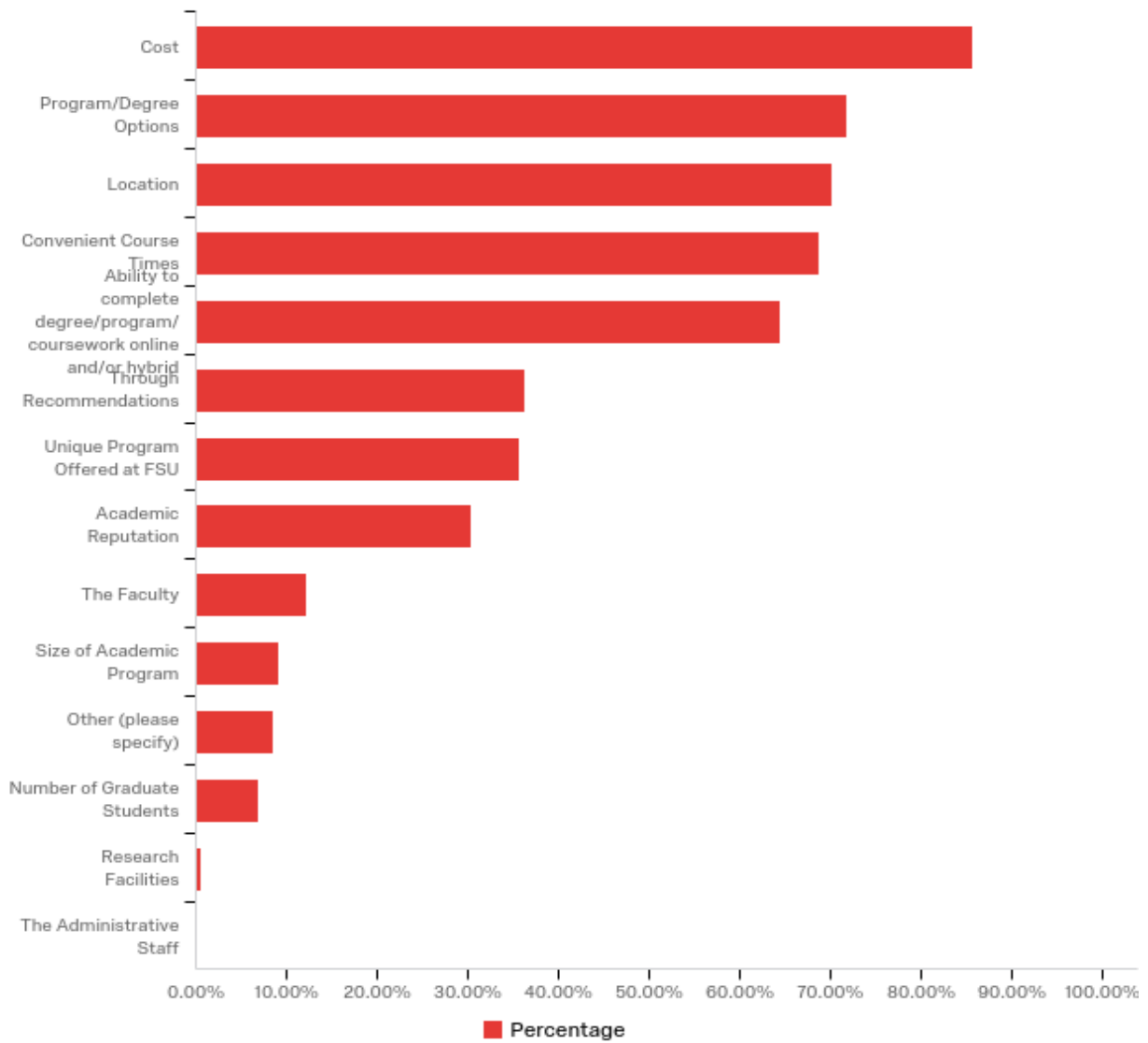
I live in the area
Word of mouth from a friend

**If you selected "Other Websites" above, please specify which websites:**

searched for MSN programs in the area
Google of grad programs
Facebook
I heard about it on a Facebook community which caters to expatriates living in Korea
I had completed the PBTL teacher training program
Google search



## Why did you choose to attend FSU for your graduate program?



In the table below respondents were asked to rank the top five most significant reasons why they chose to attend FSU for their graduate program. Respondents indicated the most significant reasons were (1) cost, (2) program/degree options, and (3) location.



Answer	Response Percent	Percent of Cases	Response Count
Cost (1 <sup>st</sup> )	17.13%	84.29%	161
Program/Degree Options (2 <sup>nd</sup> )	14.36%	70.68%	135
Location (3 <sup>rd</sup> )	14.04%	69.11%	132
Convenient Course Times	13.72%	67.54%	129
Ability to complete degree/program/ coursework online and/or hybrid	12.87%	63.35%	121
Through Recommendations	7.23%	35.60%	68
Unique Program Offered at FSU	7.13%	35.08%	67
Academic Reputation	6.06%	29.84%	57
The Faculty	2.45%	12.04%	23
Size of Academic Program	1.81%	8.90%	17
Other (please specify)	1.70%	8.38%	16
Number of Graduate Students	1.38%	6.81%	13
Research Facilities	0.11%	0.52%	1
The Administrative Staff	0.00%	0.00%	0
<b>Total</b>	<b>100%</b>		<b>191</b>

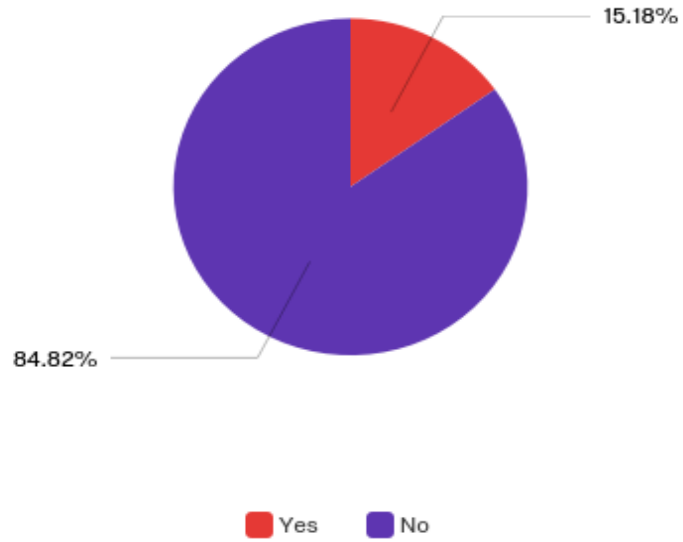
Other (please specify)
Offered by employer
Able to complete coursework abroad
Part of a cohort/grant in my district
It wasn't only option
DODEA
in class and not online
And definitely a combination of faculty and administrative staff were excellent as well as availability of research facilities.
It was free thanks to Uncle Sam
cannot move items



Ability to complete courses at my international school
It was convenient
Location
none
The ONLY reason was the Faculty. I have had issues with MANY Administrative Staff, and if the Faculty of the [Department Name Removed] Department wasn't the best around, I would have given my money to another institution for my graduate program.
Employer reimburses state school tuition
Other options were undesirable

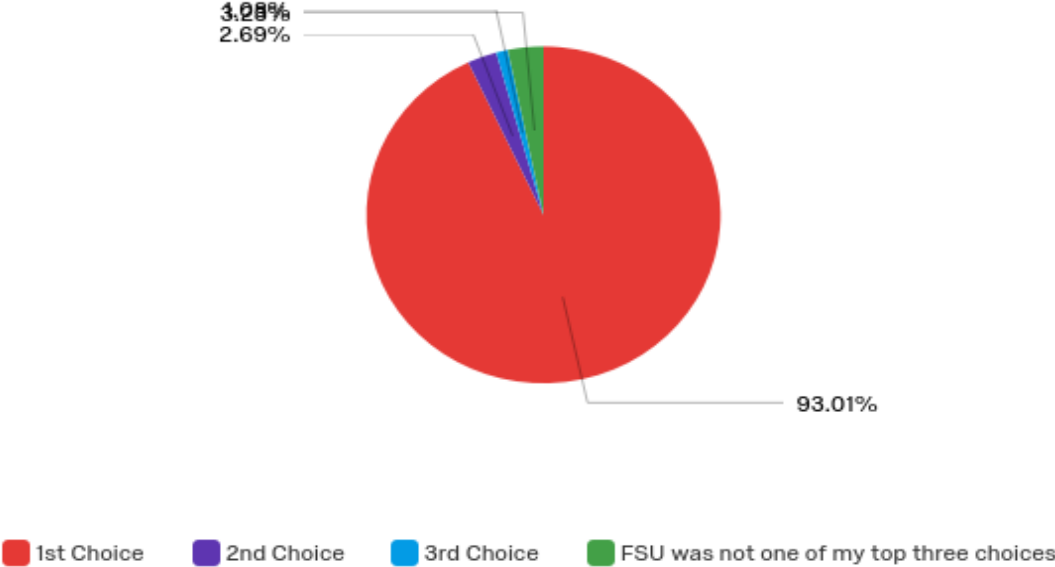


## Did you apply to any other universities for graduate school?



Answer	Response Percent	Response Count
Yes	15.18%	29
No	84.82%	162
<b>Total</b>	<b>100%</b>	<b>191</b>

### What was your rating of FSU at the time you applied for admission?



Answer	Response Percent	Response Count
1st Choice	93.01%	173
2nd Choice	2.69%	5
3rd Choice	1.08%	2
FSU was not one of my top three choices	3.23%	6
<b>Total</b>	<b>100%</b>	<b>186</b>



**Please indicate the level of challenge presented by each item below based on your experience while pursuing your graduate degree:**

Question	Extremely Challenging	Challenging	Neutral	Not Challenging	Extremely Unchallenging	Response Count	Mean
<b>Work or Financial Obligations</b>	9.42%	58.64%	15.71%	15.71%	0.52%	191	2.39
	<b>68.06%</b>			<b>16.23%</b>			
<b>Family Obligations</b>	10.38%	40.98%	24.04%	19.67%	4.92%	183	2.68
	<b>51.36%</b>			<b>24.59</b>			
<b>Location/Transportation</b>	1.10%	18.68%	25.82%	37.91%	16.48%	182	3.50
	<b>19.78%</b>			<b>54.39%</b>			
<b>Immigration Regulations</b>	1.64%	4.92%	22.95%	42.62%	27.87%	61	3.90
	<b>6.56%</b>			<b>70.49%</b>			
<b>Program Requirements or Structure</b>	3.17%	36.51%	32.28%	21.16%	6.88%	189	2.92
	<b>39.68%</b>			<b>28.04%</b>			
<b>Course Availability</b>	6.35%	17.46%	30.16%	35.45%	10.58%	189	3.26
	<b>23.81%</b>			<b>46.03%</b>			
<b>Communication with Faculty</b>	4.26%	11.17%	25.53%	48.40%	10.64%	188	3.50
	<b>15.43%</b>			<b>59.04%</b>			
<b>Communication with Graduate Office Staff</b>	5.71%	13.14%	22.29%	45.14%	13.71%	175	3.48
	<b>18.85%</b>			<b>58.85%</b>			
<b>Communication with Graduate Advisor</b>	7.24%	11.18%	22.37%	41.45%	17.76%	152	3.51
	<b>18.42%</b>			<b>59.21%</b>			
<b>Communication with Students Services Staff</b>	3.74%	4.67%	30.84%	48.60%	12.15%	107	3.61
	<b>8.41%</b>			<b>60.75%</b>			
<b>Communication with Graduate Admissions Office Staff</b>	1.90%	6.33%	23.42%	51.27%	17.09%	158	3.75
	<b>8.23%</b>			<b>68.36%</b>			

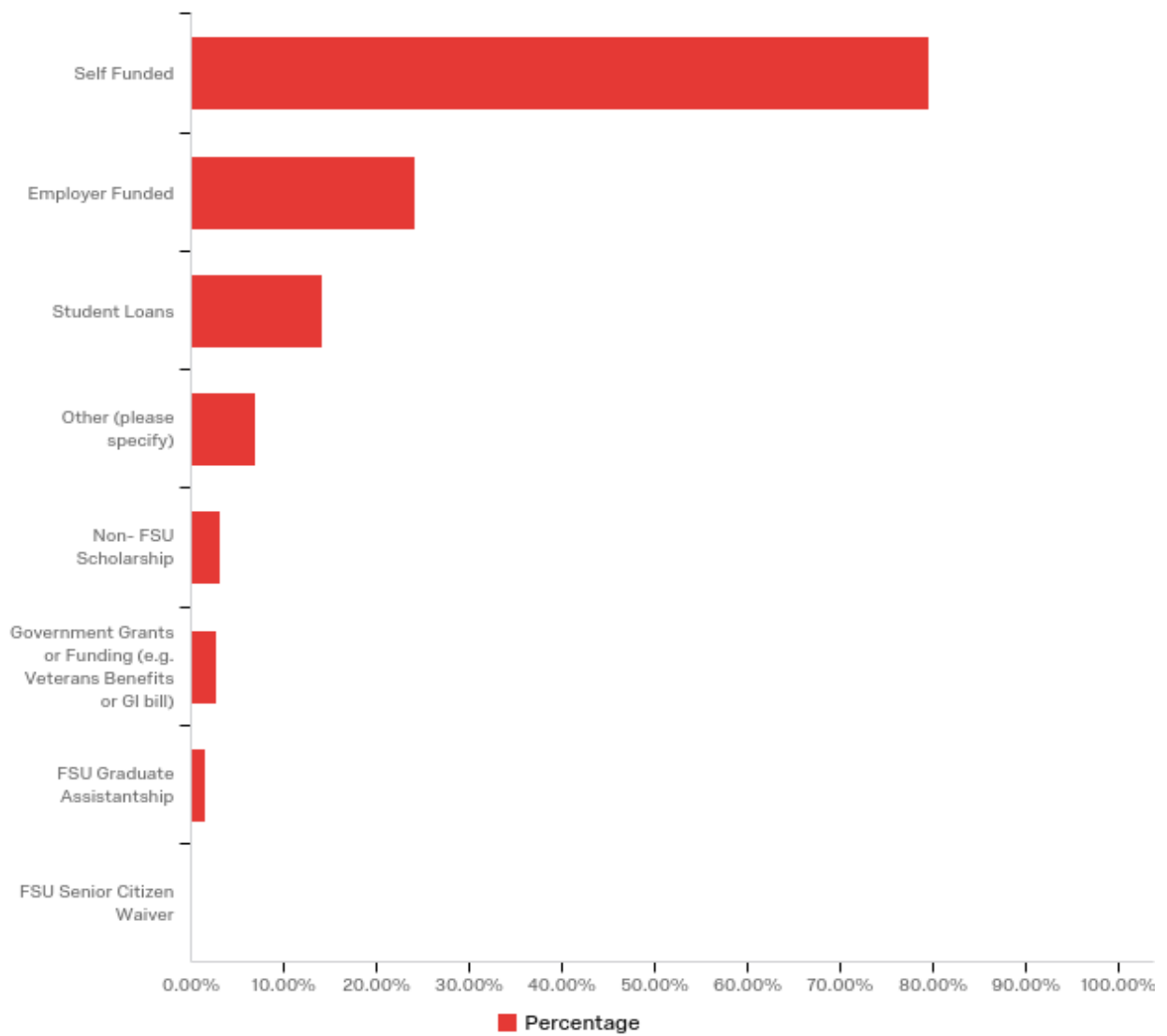


<b>Communication with Graduate Registrar Office Staff</b>	2.60%	14.29%	23.38%	46.75%	12.99%	154	3.53
	<b>16.89%</b>			<b>59.74%</b>			
<b>Course Requirements and Coursework</b>	6.28%	48.69%	30.89%	12.04%	2.09%	191	2.55
	<b>54.97%</b>			<b>14.13%</b>			
<b>Portfolio Requirement</b>	5.52%	31.72%	40.00%	20.69%	2.07%	145	2.82
	<b>37.24%</b>			<b>22.76%</b>			
<b>Practicum Requirement</b>	6.45%	36.56%	34.41%	20.43%	2.15%	93	2.75
	<b>43.01%</b>			<b>22.58%</b>			
<b>Comprehensive Exam</b>	20.62%	29.90%	36.08%	10.31%	3.09%	97	2.45
	<b>50.52%</b>			<b>13.40%</b>			





## How did you finance your graduate education?

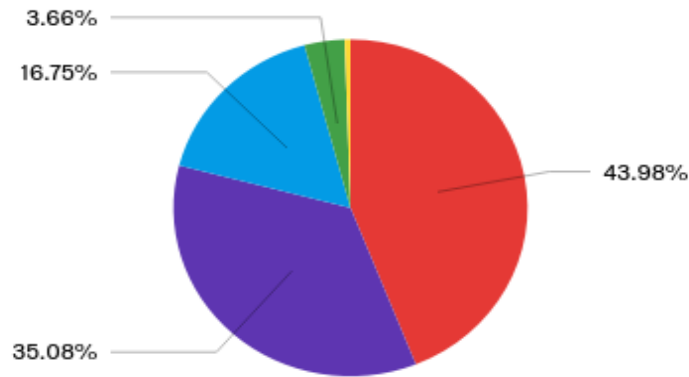


Answer	Response Percent	Percent of Cases	Response Count
Self Funded	60.32%	79.58%	152
Employer Funded	18.25%	24.08%	46
Student Loans	10.71%	14.14%	27
Other (please specify)	5.16%	6.81%	13
Non- FSU Scholarship	2.38%	3.14%	6
Government Grants or Funding (e.g. Veterans Benefits or GI bill)	1.98%	2.62%	5
FSU Graduate Assistantship	1.19%	1.57%	3
FSU Senior Citizen Waiver	0.00%	0.00%	0
<b>Total</b>	<b>100%</b>		<b>191</b>

Other (please specify)
Tuition waiver
FSU Scholarship
Larabee Scholarship
Tuition waiver from parent who is staff
IAFSA Scholarship
FSU Sponsored Scholarship
Received Leonard Scholarship through FSU
Support from Parents
FSU Alumni House Scholarship
Employer subsidized
75% employer; 25% self
Tuition remission from working at FSU



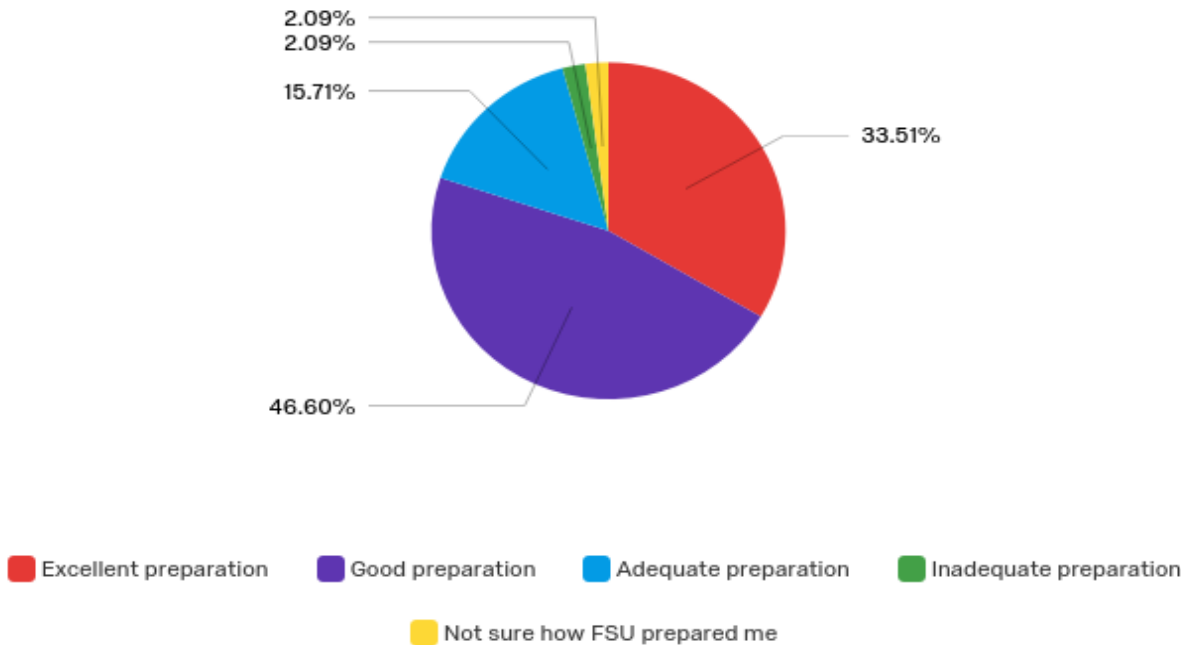
## How applicable were the program requirements to your current/or future workplace?



■ A Great Deal   
 ■ Quite a Lot   
 ■ Some   
 ■ A Little   
 ■ None

Answer	Response Percent	Response Count
A Great Deal	43.98%	84
Quite a Lot	35.08%	67
Some	16.75%	32
A Little	3.66%	7
None	0.52%	1
<b>Total</b>	<b>100%</b>	<b>191</b>

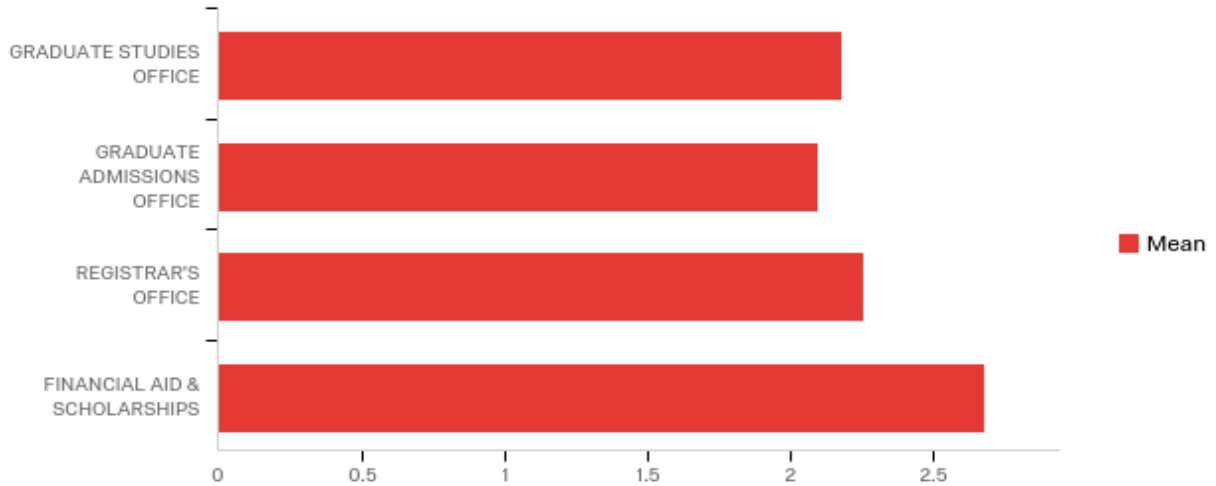
**After completing your graduate program, how would you classify your level of preparation?**



Answer	Response Percent	Response Count
Excellent preparation	33.51%	64
Good preparation	46.60%	89
Adequate preparation	15.71%	30
Inadequate preparation	2.09%	4
Not sure how FSU prepared me	2.09%	4
<b>Total</b>	<b>100%</b>	<b>191</b>



Please indicate your level of satisfaction with FSU Graduate Services in the following areas:



Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Response Count	Rating Average
<b>GRADUATE STUDIES OFFICE</b>	24.61%	40.84%	29.32%	2.62%	2.62%	191	2.18
	<b>65.45%</b>			<b>5.24%</b>			
<b>GRADUATE ADMISSIONS OFFICE</b>	26.18%	40.84%	30.37%	1.57%	1.05%	191	2.10
	<b>67.02%</b>			<b>2.62%</b>			
<b>REGISTRAR'S OFFICE</b>	21.47%	41.36%	28.80%	6.28%	2.09%	191	2.26
	<b>62.83%</b>			<b>8.37%</b>			
<b>FINANCIAL AID &amp; SCHOLARSHIPS</b>	14.21%	14.21%	63.68%	4.74%	3.16%	190	2.68
	<b>28.42%</b>			<b>7.90%</b>			



**Please rate your level of satisfaction with the following aspects of your graduate education experiences related to your degree:**

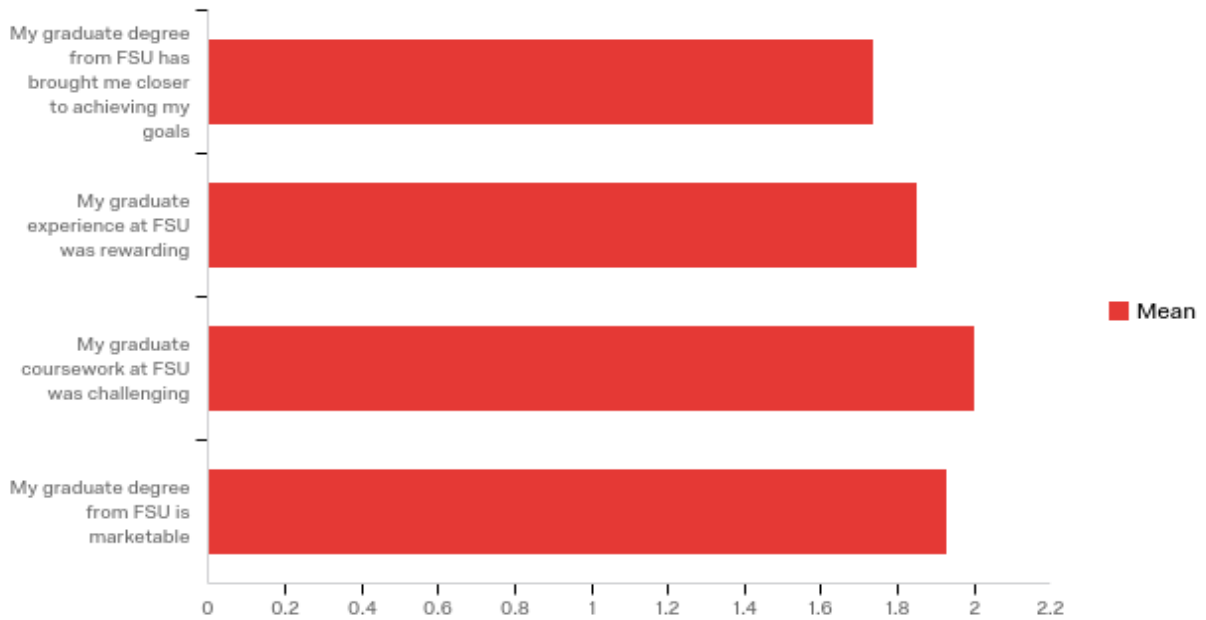
Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Response Count	Rating Average
Diversity of students with whom you took courses	30.32%	50.32%	14.19%	2.58%	2.58%	155	1.97
	<b>80.64%</b>			<b>5.16%</b>			
Academic quality of students with whom you took courses	26.58%	50.00%	15.19%	7.59%	0.63%	158	2.06
	<b>76.58%</b>			<b>8.22%</b>			
Quality of instruction in your courses	24.05%	51.90%	16.46%	6.96%	0.63%	158	2.08
	<b>75.95%</b>			<b>7.59%</b>			
Faculty expertise	29.11%	52.53%	15.19%	3.16%	0.00%	158	1.92
	<b>81.64%</b>			<b>3.16%</b>			
Feedback you received in courses from faculty	20.25%	55.06%	17.72%	5.70%	1.27%	158	2.13
	<b>75.31%</b>			<b>6.97%</b>			
Accessibility of instructors	26.11%	59.24%	12.10%	2.55%	0.00%	157	1.91
	<b>85.35%</b>			<b>2.55%</b>			
Finding and working with your graduate program coordinator	25.93%	39.26%	17.04%	11.11%	6.67%	135	2.33
	<b>65.19%</b>			<b>17.78%</b>			
Quality of graduate advising from major professor or graduate advisor	20.47%	40.16%	25.20%	7.09%	7.09%	127	2.40
	<b>60.63%</b>			<b>14.18%</b>			
Degree plan flexibility and elective choices	16.78%	35.66%	26.57%	15.38%	5.59%	143	2.57
	<b>52.44%</b>			<b>20.97%</b>			
Program coverage of relevant content	25.97%	46.10%	19.48%	7.79%	0.65%	154	2.11
	<b>72.07%</b>			<b>8.44%</b>			
Sequencing of content across program courses	15.58%	55.19%	19.48%	7.14%	2.60%	154	2.26
	<b>70.77%</b>			<b>9.74%</b>			
Assistance with external certification process	13.13%	42.42%	32.32%	7.07%	5.05%	99	2.48



	<b>55.55%</b>			<b>12.12%</b>			
<b>Availability of field experience(s)/practicum(s)/internship(s)</b>	18.82%	38.82%	28.24%	4.71%	9.41%	85	2.47
	<b>57.64%</b>			<b>14.12%</b>			
<b>Quality of your field experience(s)/practicum(s)/internship(s)</b>	23.17%	40.24%	25.61%	3.66%	7.32%	82	2.32
	<b>63.41%</b>			<b>10.98%</b>			
<b>Timing of your field experience(s)/practicum(s)/internship(s)</b>	21.52%	44.30%	26.58%	2.53%	5.06%	79	2.25
	<b>65.82%</b>			<b>7.59%</b>			
<b>Length of graduate program</b>	34.39%	50.96%	12.10%	1.27%	1.27%	157	1.84
	<b>85.35%</b>			<b>2.54%</b>			
<b>Support in planning and completing thesis, projects in lieu, or portfolio, or comprehensive exam</b>	22.56%	48.87%	21.05%	3.01%	4.51%	133	2.18
	<b>71.43%</b>			<b>7.52%</b>			
<b>Assistance with finding employment</b>	10.39%	27.27%	33.77%	16.88%	11.69%	77	2.92
	<b>37.66%</b>			<b>28.57%</b>			



Please rate your level of agreement with the following statements:

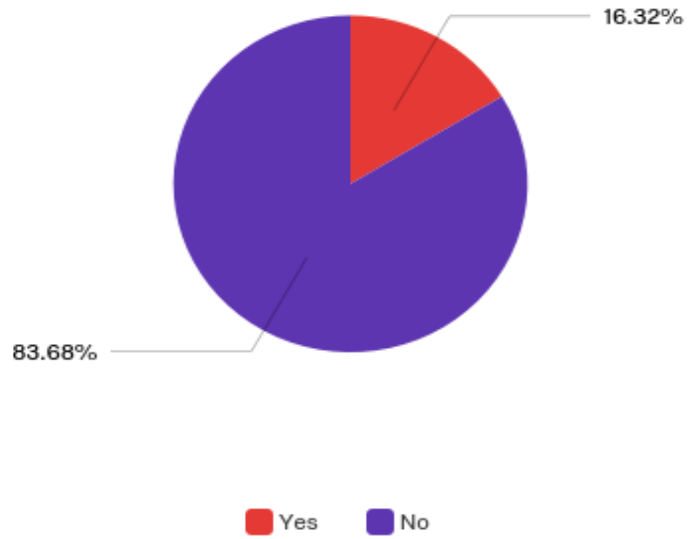


Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Response Count	Mean
My graduate degree from FSU has brought me closer to achieving my goals	42.41%	43.46%	12.57%	0.52%	1.05%	191	1.74
	<b>85.87%</b>			<b>1.57%</b>			
My graduate experience at FSU was rewarding	37.70%	47.12%	10.47%	2.09%	2.62%	191	1.85
	<b>84.82%</b>			<b>4.71%</b>			
My graduate coursework at FSU was challenging	29.47%	51.05%	11.58%	5.79%	2.11%	190	2.00
	<b>80.52%</b>			<b>7.90%</b>			
My graduate degree from FSU is marketable	30.37%	52.36%	12.57%	3.66%	1.05%	191	1.93
	<b>82.73%</b>			<b>4.71%</b>			



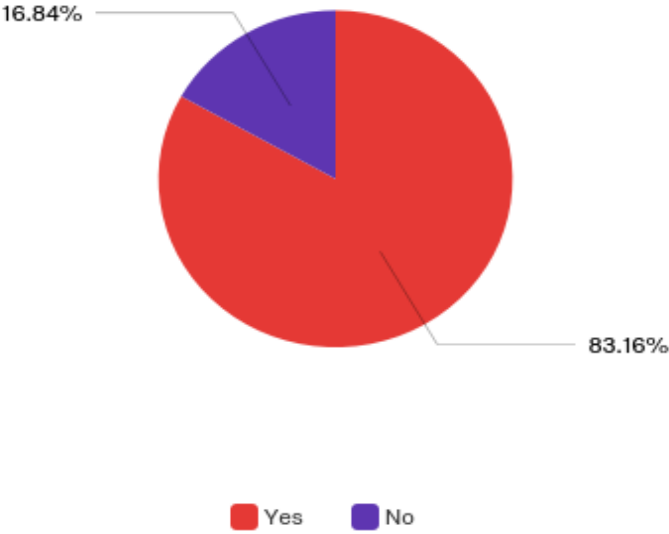


## Did you receive your undergraduate degree from FSU?



Answer	Response Percent	Response Count
Yes	16.32%	31
No	83.68%	159
Total	100%	190

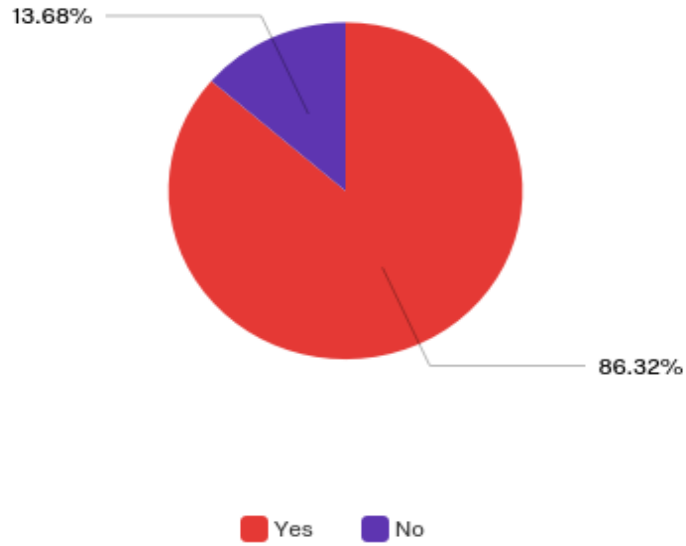
**Would you select FSU if you were to begin graduate school all over again?**



Answer	Response Percent	Response Count
Yes	83.16%	158
No	16.84%	32
<b>Total</b>	<b>100%</b>	<b>190</b>

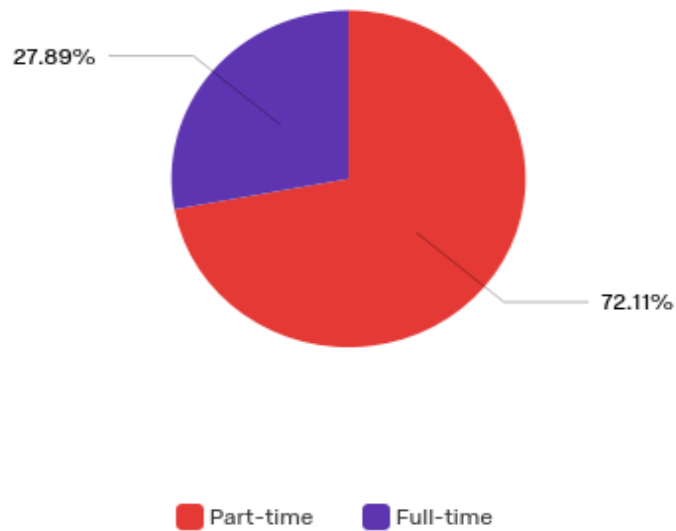


## Would you recommend FSU to other potential students?



Answer	Response Percent	Response Count
Yes	86.32%	164
No	13.68%	26
Total	100%	190

## Did you complete this degree as a part-time student or full-time student?



Answer	Response Percent	Response Count
Part-time	72.11%	137
Full-time	27.89%	53
<b>Total</b>	<b>100%</b>	<b>190</b>

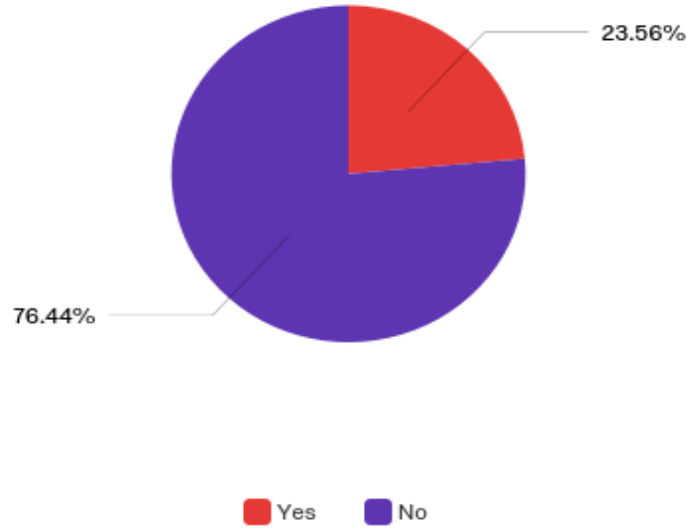
**What percentage of your classes did you take online and what percentage would you have preferred?**

<b>Field</b>	<b>Mean</b>	<b>Count</b>
<b>My courses were online</b>	40.40%	177
<b>I would have preferred online:</b>	44.77%	163

The question asked respondents to mark the percentage of courses taken online and the percentage they would prefer to take online using a slider that went from 0% - 100%. The table above shows the means for each. Graduate students reported that they took approximately 40% of courses in the online format. Students indicated they would have preferred to have taken 44% of courses online. This indicates that students are generally satisfied with the balance of offerings between face-to-face and online course offerings in graduate studies.



### Are you completing your degree at an IEP site?



Answer	Response Percent	Response Count
Yes	23.56%	45
No	76.44%	146
<b>Total</b>	<b>100%</b>	<b>191</b>

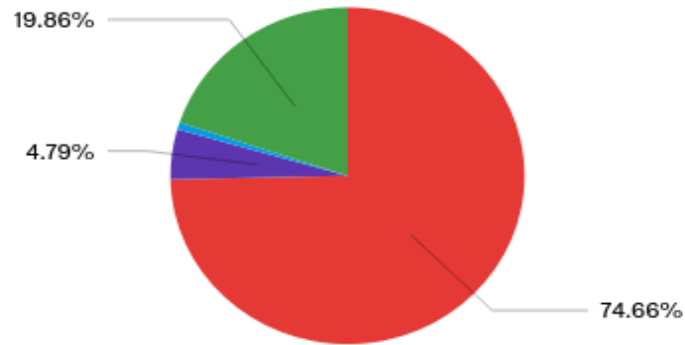


Please select the IEP location where you are completing your degree:

Answer	Response Percent	Response Count
Bangkok Christian College - Bangkok, Thailand	25.00%	11
Wells International School - Bangkok, Thailand	4.55%	2
Kyungil University - Daegu, South Korea	2.27%	1
American School of Guadalajara - Guadalajara, Mexico	0.00%	0
American School of Guatemala - Guatemala City, Guatemala	4.55%	2
Chosen University - Gwangju, South Korea	11.36%	5
Lincoln International Academy - Managua, Nicaragua	0.00%	0
Escuela Bella Vista - Maracaibo, Venezuela	0.00%	0
EuroAmericano School - Monterrey, Mexico	0.00%	0
San Roberto Institute - Monterrey, Mexico	2.27%	1
International School of Port of Spain - Port of Spain, Trinidad	2.27%	1
Lincoln School - San Jose, Costa Rica	6.82%	3
American School of El Salvador - San Salvador, El Salvador	4.55%	2
The American School of Sao Paulo - Sao Paulo, Brazil	0.00%	0
Hanyang University - Seoul, South Korea	18.18%	8
Younghoon School District - Seoul, South Korea	9.09%	4
Morrison Academy - Taipei, Taiwan	4.55%	2
Department of Defense Base - Vicenza, Italy	4.55%	2
Xiamen International School - Xiamen, China	0.00%	0
<b>Total</b>	<b>100%</b>	<b>44</b>



**Are you an in-state, out-of-state, or international student (living inside or outside the U.S.)?**



- In-State Student
- Out-of-State Student
- International Student living in the U.S.
- International Student living outside the U.S.

Answer	Response Percent	Response Count
<b>In-State Student</b>	74.66%	109
<b>Out-of-State Student</b>	4.79%	7
<b>International Student living in the U.S.</b>	0.68%	1
<b>International Student living outside the U.S.</b>	19.86%	29
<b>Total</b>	<b>100%</b>	<b>146</b>





## What was your zip code while attending FSU as a graduate student?

<b>Zip Codes by County</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
<b>Worcester County</b>	22.12%	25
<b>Middlesex County</b>	41.59%	47
<b>Norfolk County</b>	9.73%	11
<b>Suffolk County</b>	5.31%	6
<b>Plymouth County</b>	4.42%	5
<b>Essex County</b>	3.54%	4
<b>Hampshire County</b>	0.88%	1
<b>Bristol County</b>	4.42%	5
<b>Hampden County</b>	0.88%	1
<b>Barnstable County</b>	1.77%	2
<b>Outside of Massachusetts</b>	5.31%	6
<b>Total</b>	<b>100.00%</b>	<b>113</b>



## Where did you live while completing your degree?

china
Managua, Nicaragua
South Korea
Bangkok
Seoul, South Korea
China
Bangkok
Bangkok, Thailand
Korea, China, Thailand and Vietnam
South Korea
Bangkok
Korea
South Korea
Guatemala City, Guatemala
Bangkok, Thailand
Suwon, South Korea
Mexico
SAN SALVADOR, EL SALVADOR
Taiwan
Guatemala
Monterrey, México
Seoul, Korea
South Korea
Seongnam City, South Korea
South Korea
home
Thailand



Gwangju, South Korea
South Korea

